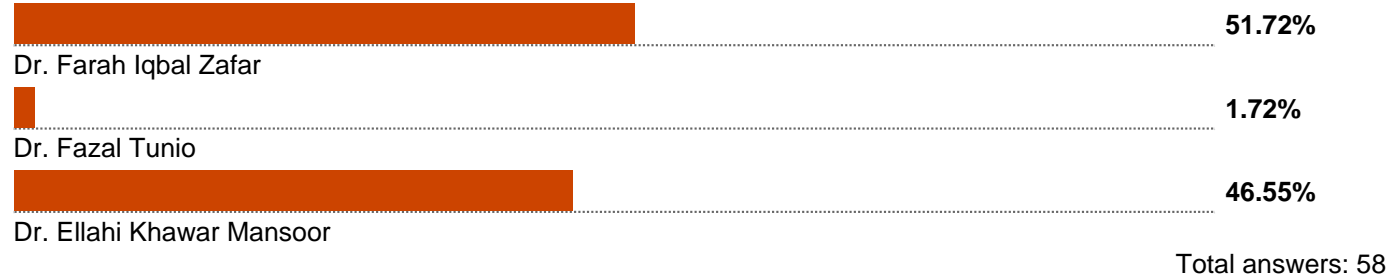


## The General Practice Assessment Questionnaire (GPAQ) (Total Votes: 60)

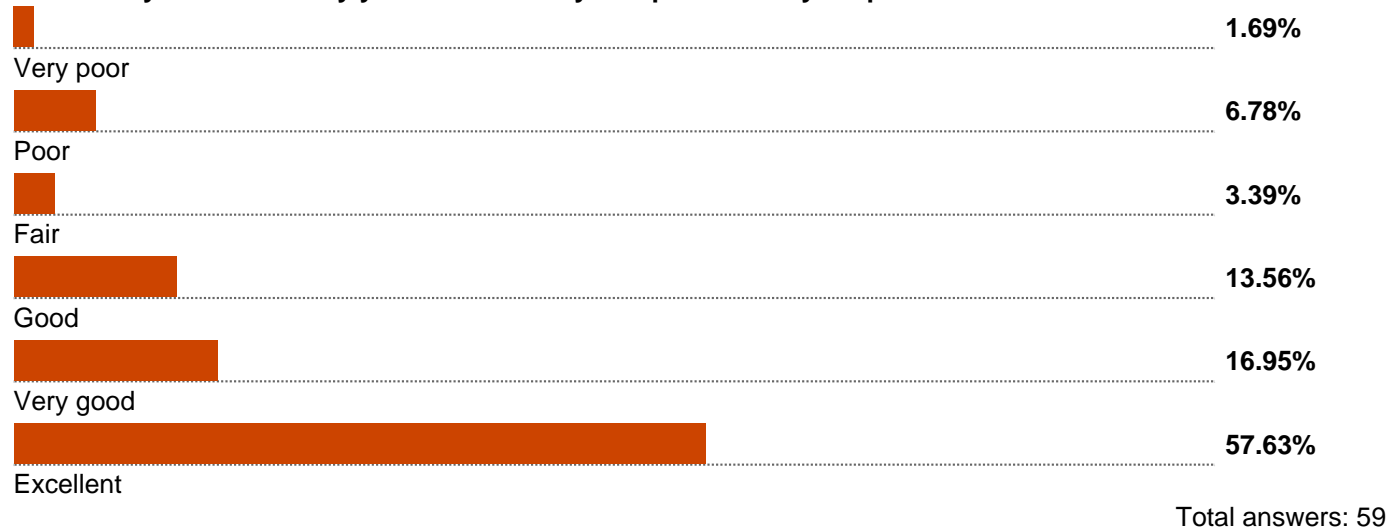
Firstly, please tell us the name of your usual doctor



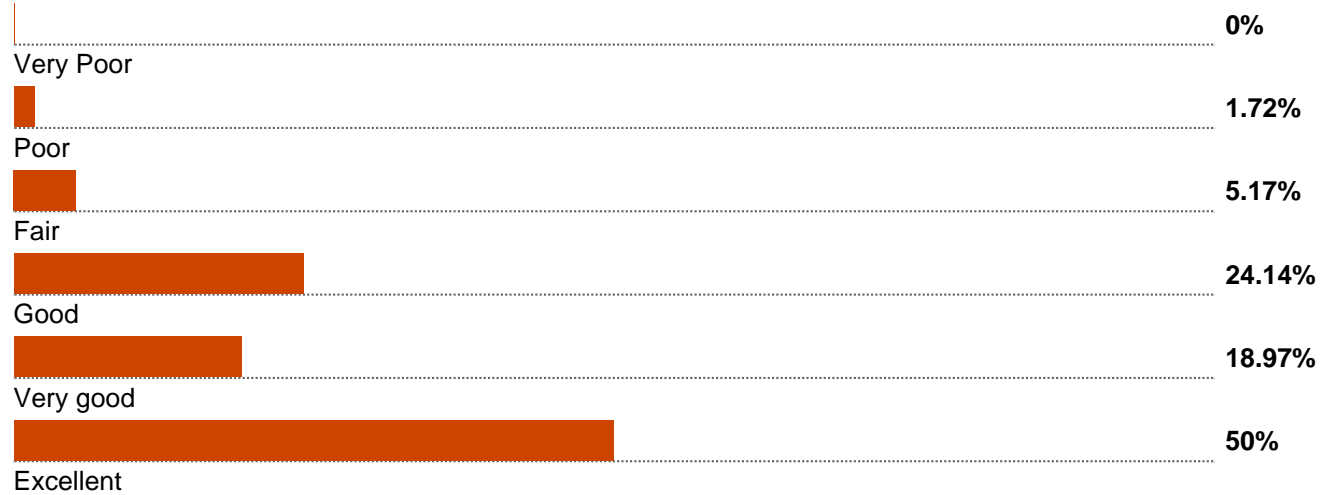
1. In the past 12 months, how many times have you seen a doctor from your practice?



2. How do you rate the way you are treated by receptionists at your practice?

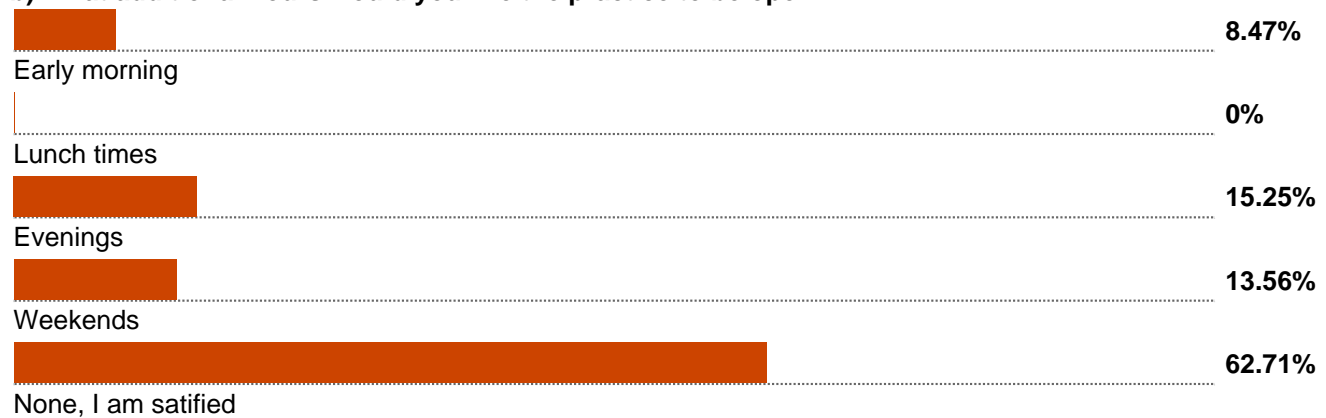


**3. a) How do you rate the hours that your practice is open for appointments?**



Total answers: 58

**b) What additional hours would you like the practice to be open?**



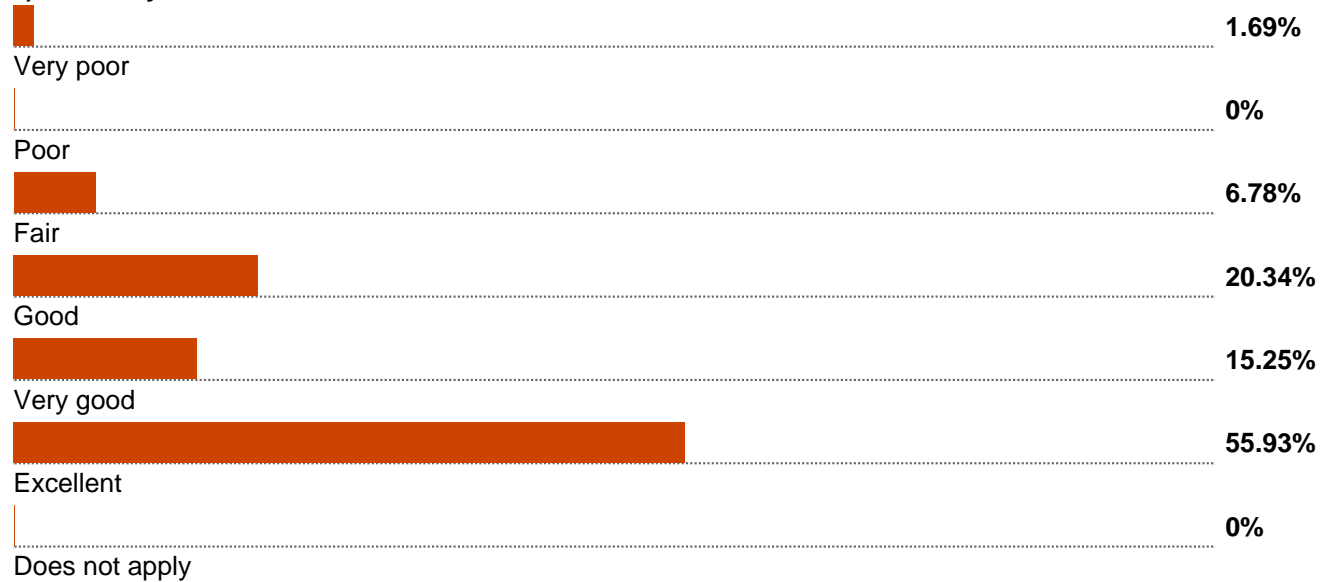
Total answers: 59

**4. Thinking of times when you want to see a particular doctor: a) How quickly do you usually get to see that doctor?**



Total answers: 59

**b) How do you rate this?**



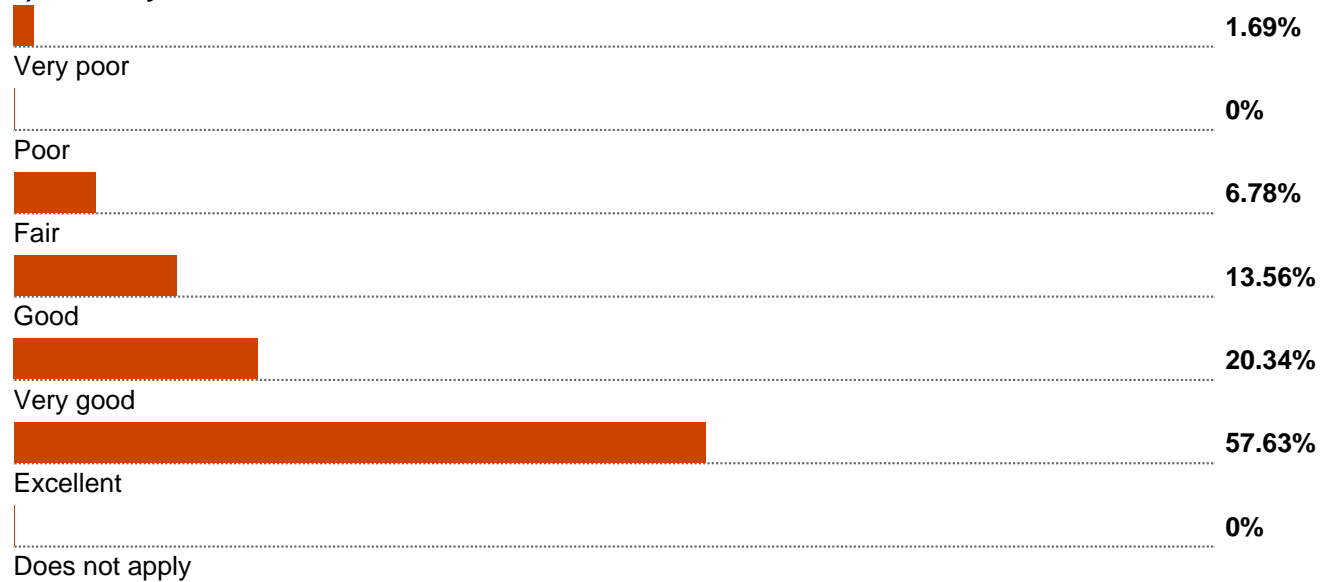
Total answers: 59

**5. a) Thinking of times when you are willing to see any doctor: a) How quickly do you usually get seen?**



Total answers: 58

**b) How do you rate this?**



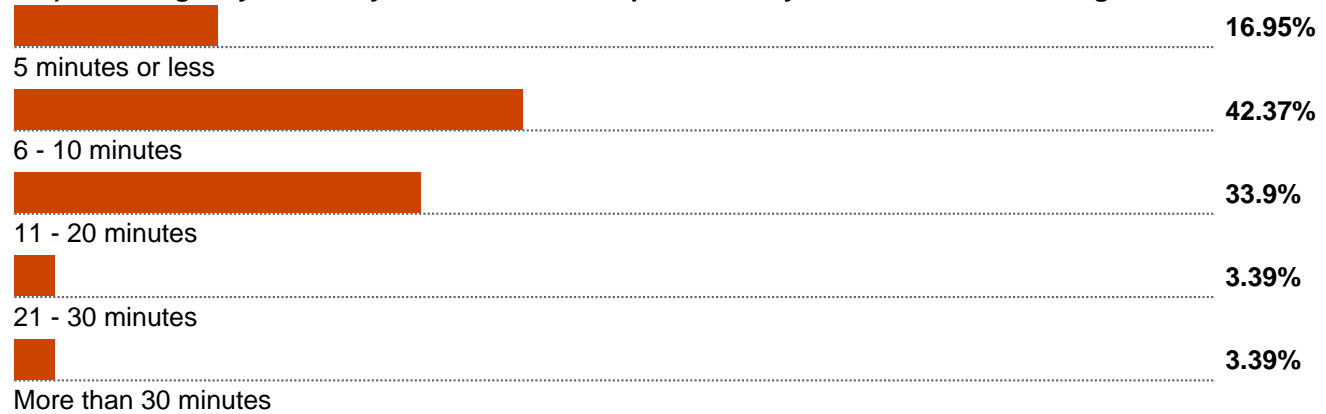
Total answers: 59

**6. If you need to see a GP urgently, can you normally get seen on the same day [this is with any GP]?**



Total answers: 59

**7. a) How long do you usually have to wait at the practice for your consultations to begin?**



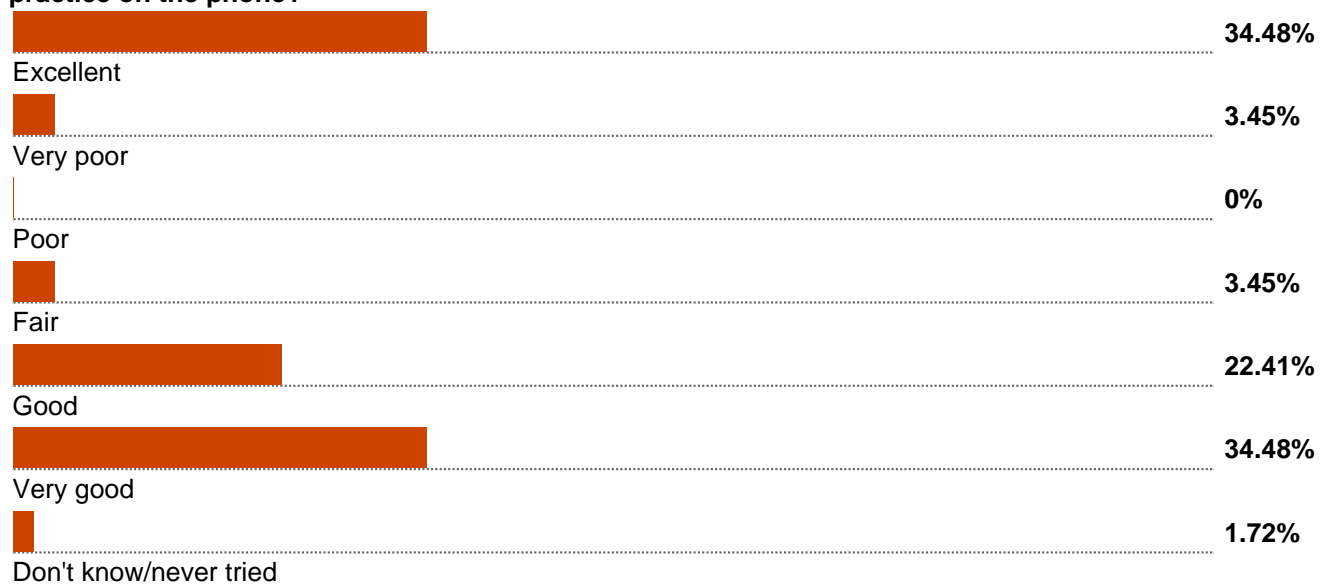
Total answers: 59

**b) How do rate this?**



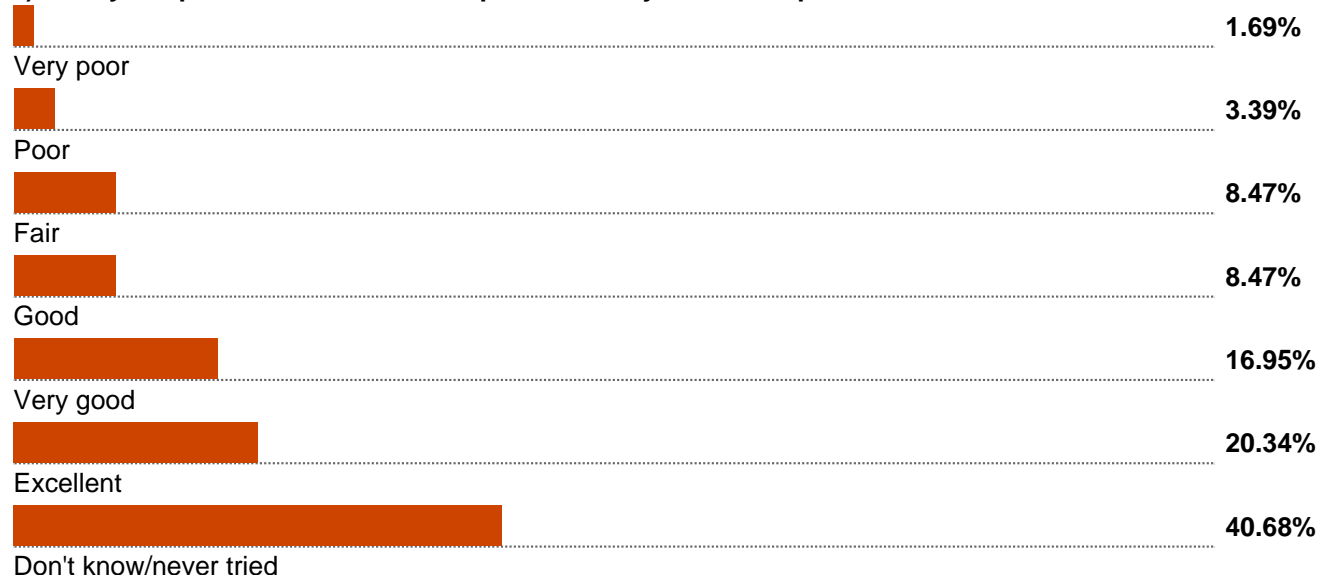
Total answers: 59

**8. Thinking of times you have phoned the practice, how do you rate the following: a) Ability to get through to the practice on the phone?**



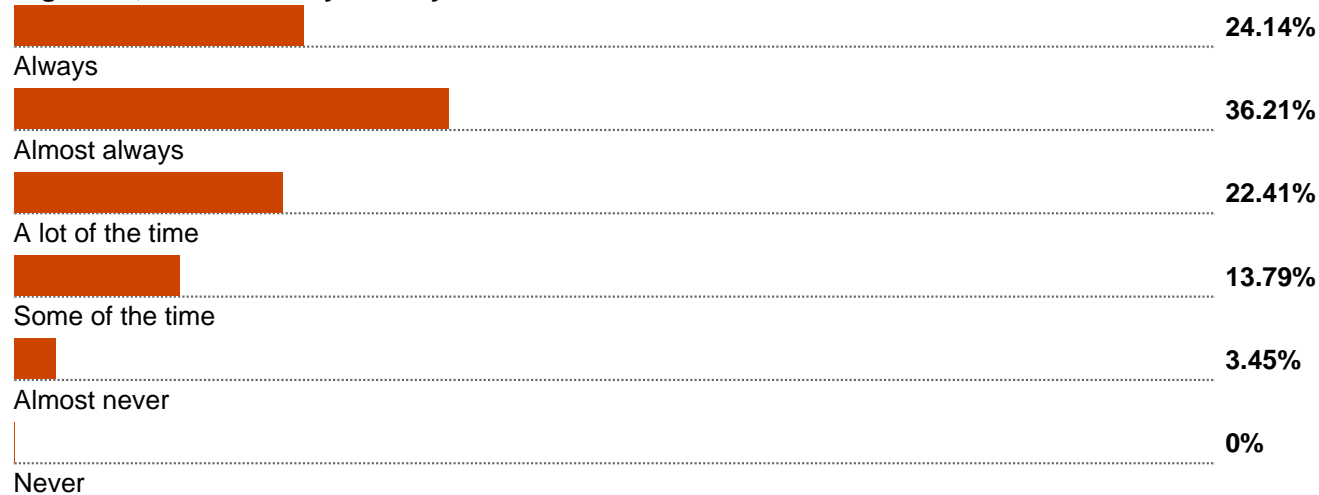
Total answers: 58

**b) Ability to speak to a doctor on the phone when you have a question or need medical advice?**



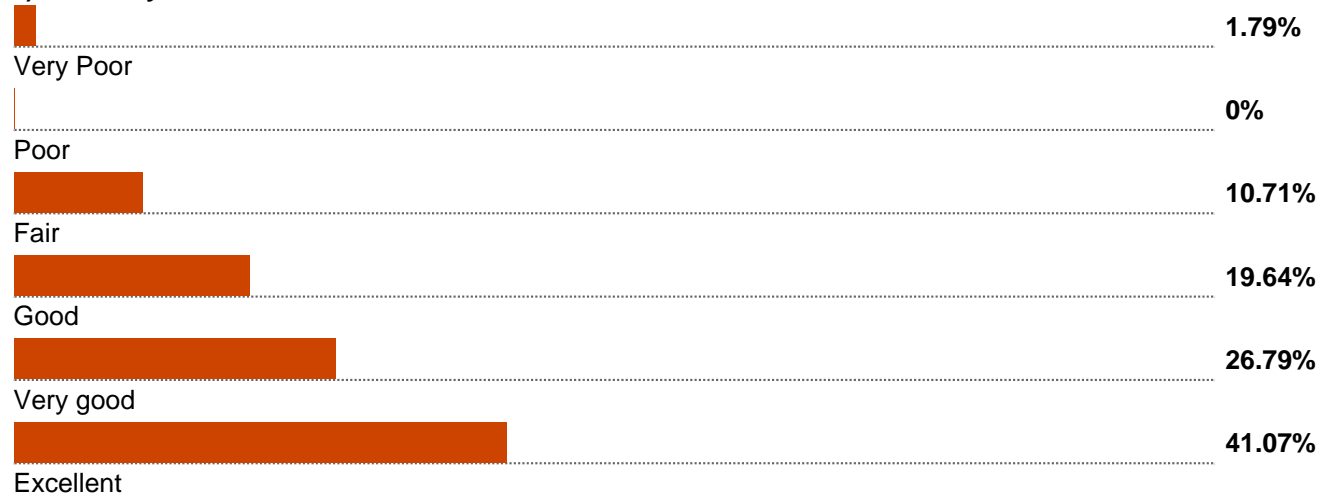
Total answers: 59

**These next questions ask about your usual doctor. If you don't have a 'usual doctor', answer about the one doctor at your practice who you know best. If you don't know any of the doctors, go straight to question 11. 9. a) In general, how often do you see your usual doctor?**



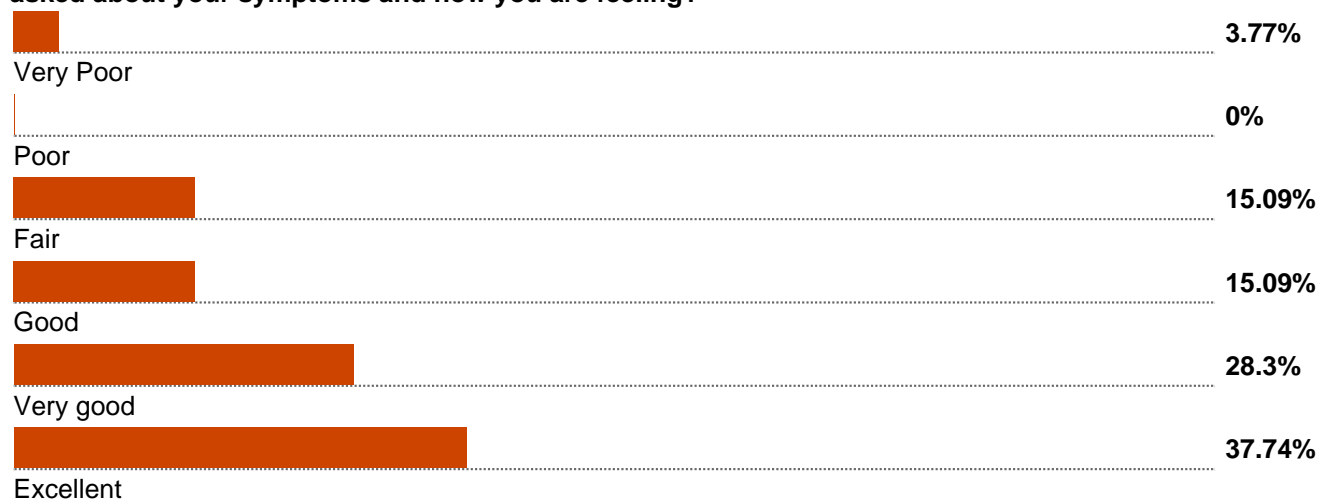
Total answers: 58

**b) How do you rate this?**



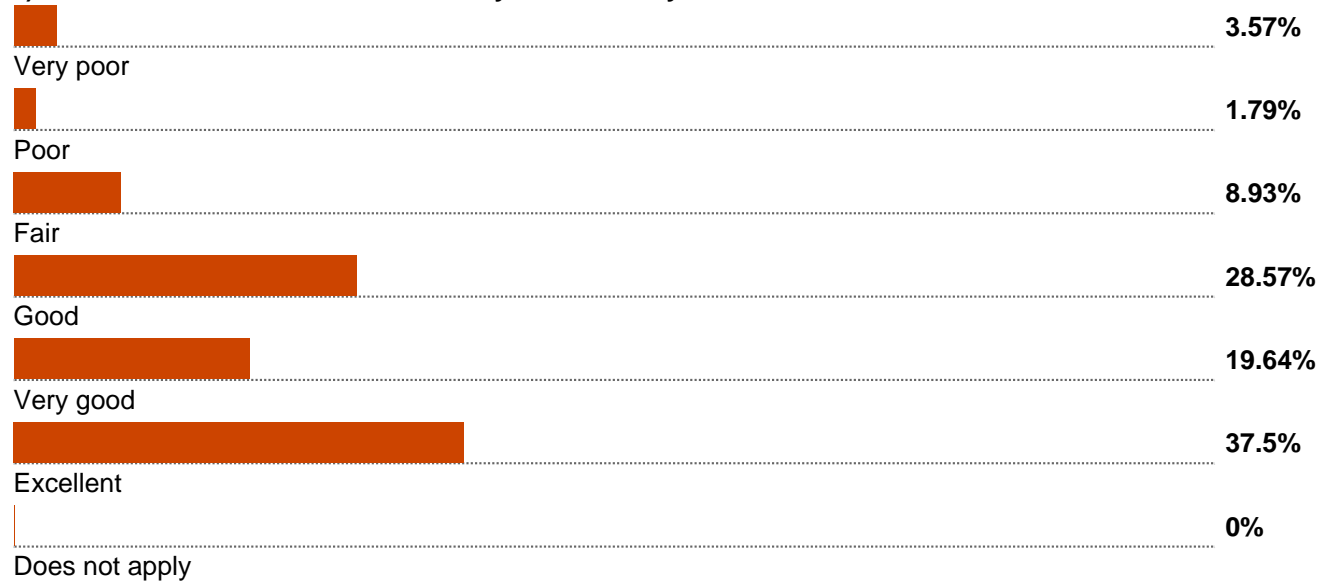
Total answers: 56

**10. Thinking about when you consult your doctor, how do you rate the following: a) How thoroughly the doctor asked about your symptoms and how you are feeling?**



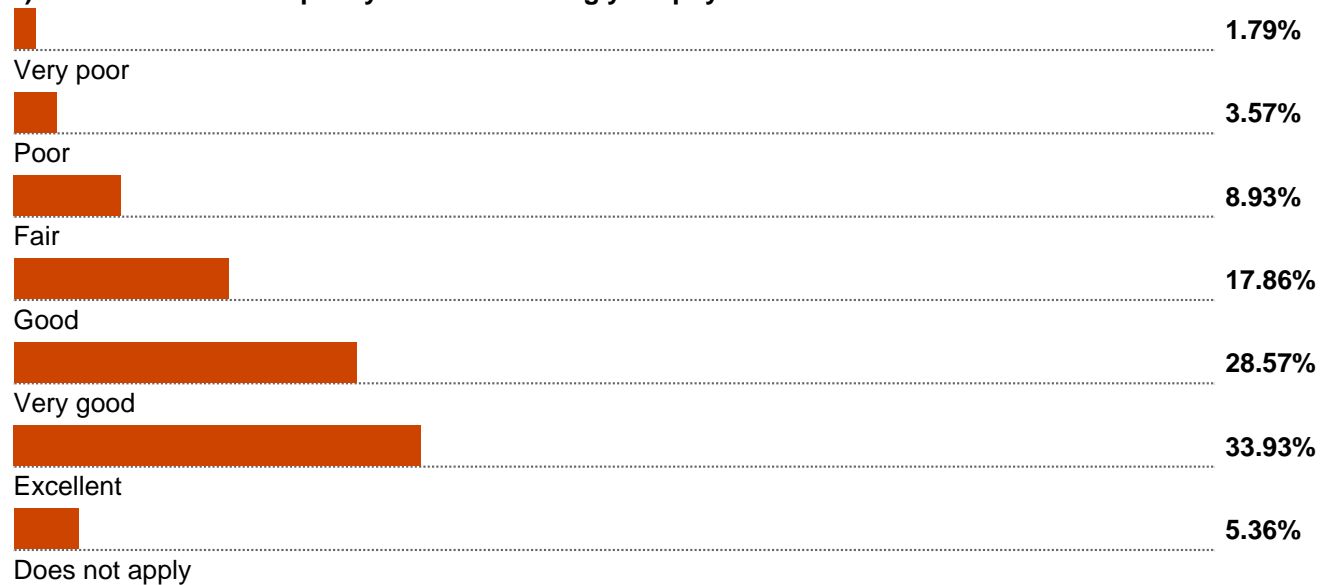
Total answers: 53

**b) How well the doctor listens to what you had to say?**



Total answers: 56

**c) How well the doctor puts you at ease during your physical examination?**



Total answers: 56

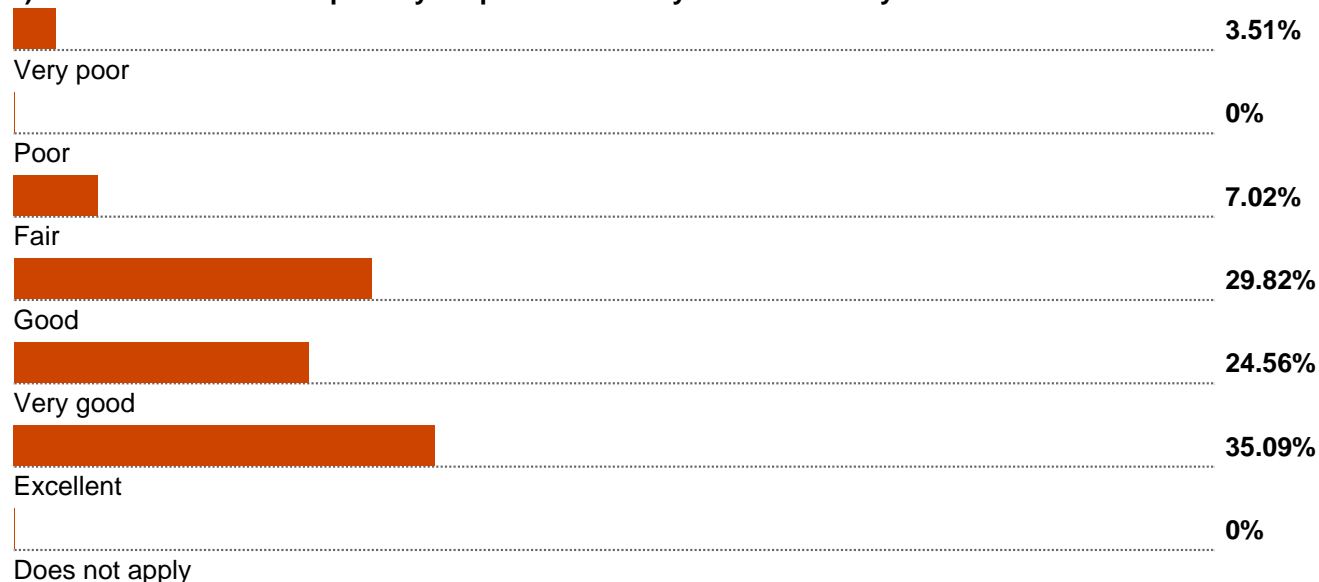


**d) How much the doctor involves you in decisions about your care?**



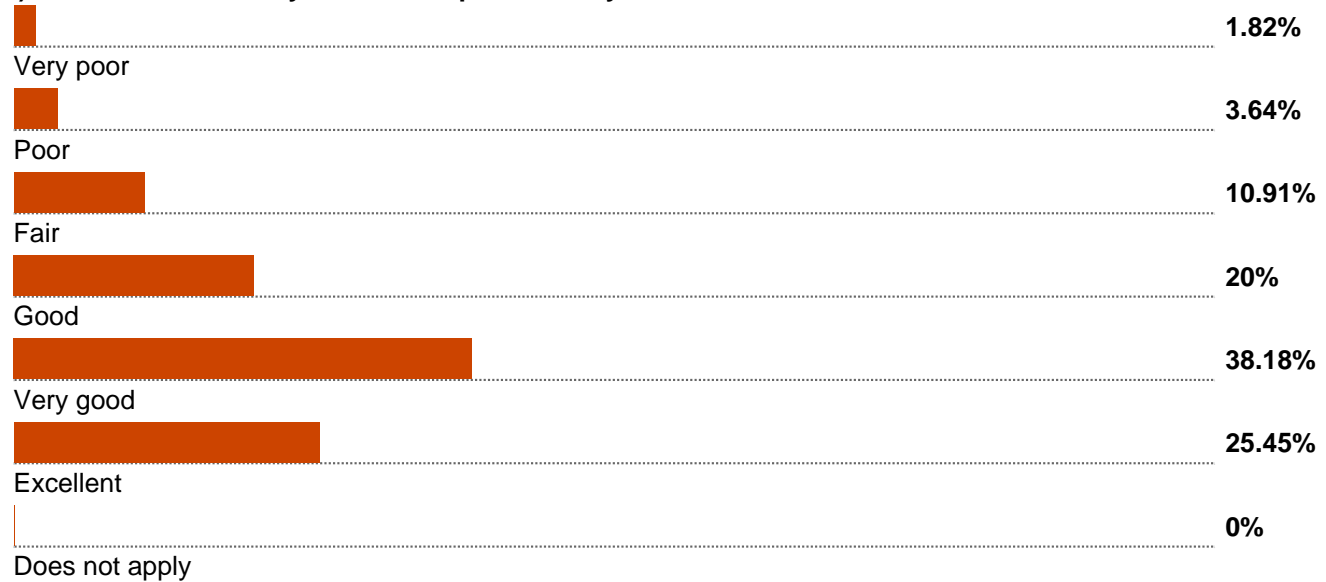
Total answers: 56

**e) How well the doctor explains your problems or any treatment that you need?**



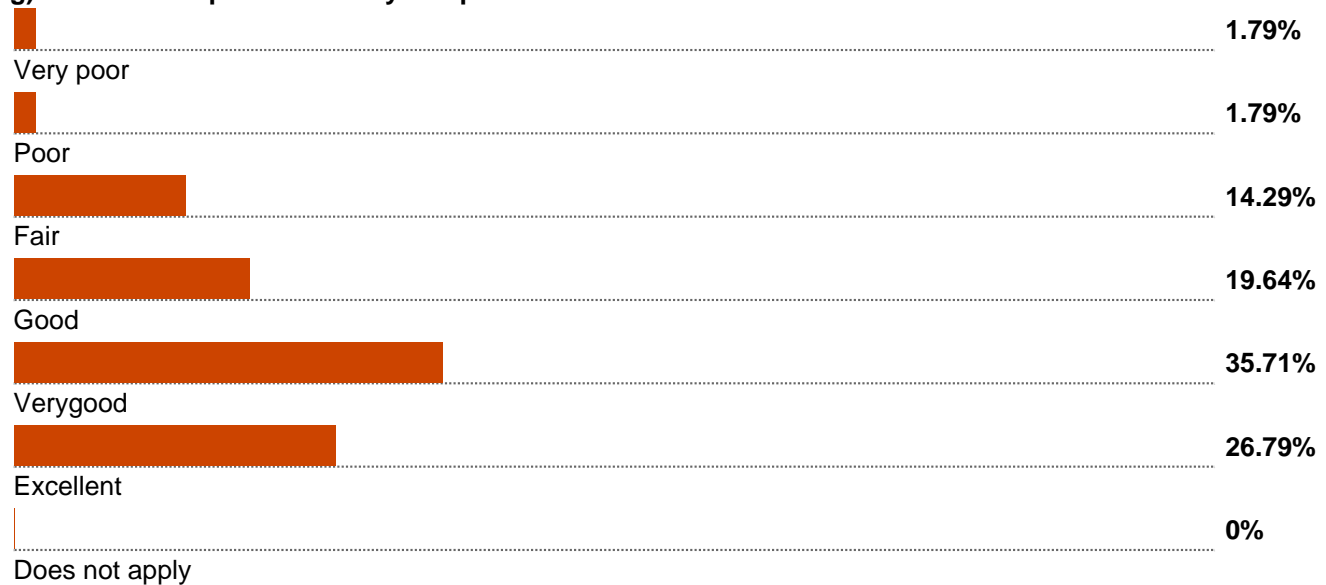
Total answers: 57

**f) The amount of time your doctor spends with you?**



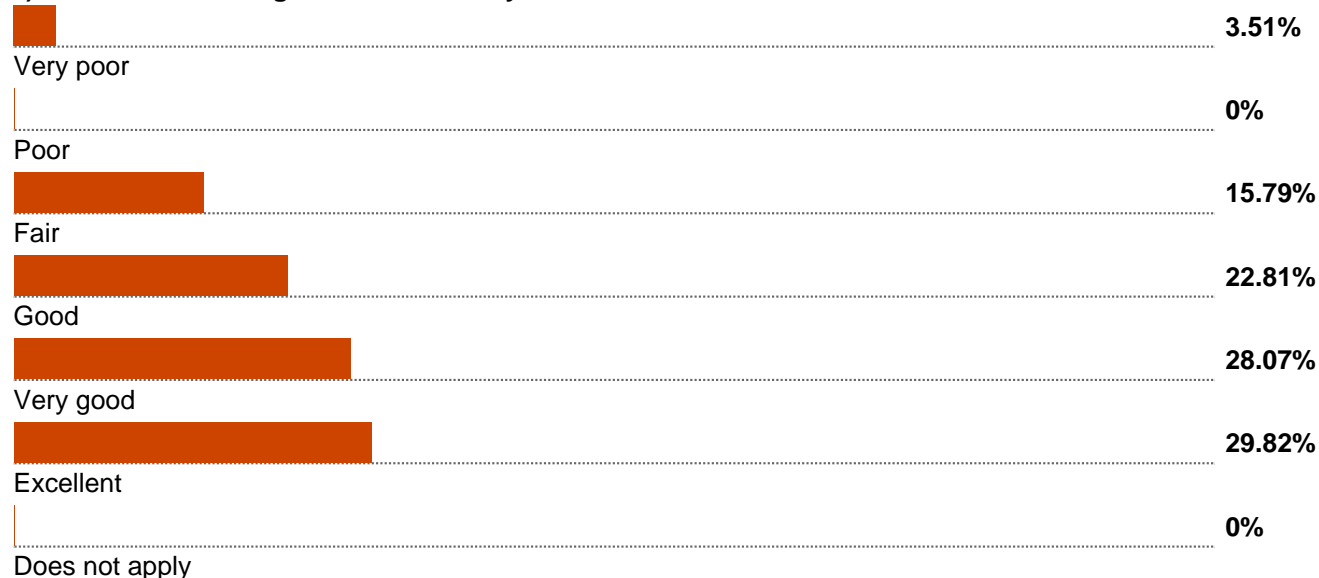
Total answers: 55

**g) The doctor's patience with your questions or worries?**



Total answers: 56

**h) The doctor's caring and concern for you?**



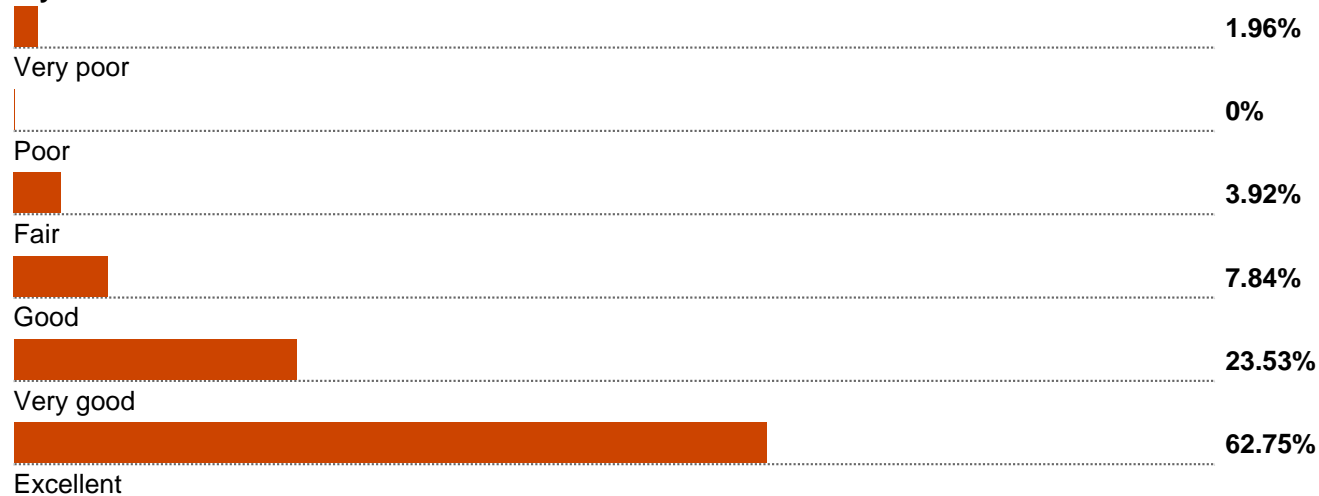
Total answers: 57

**11. Have you seen a nurse from your practice in the past 12 months?**



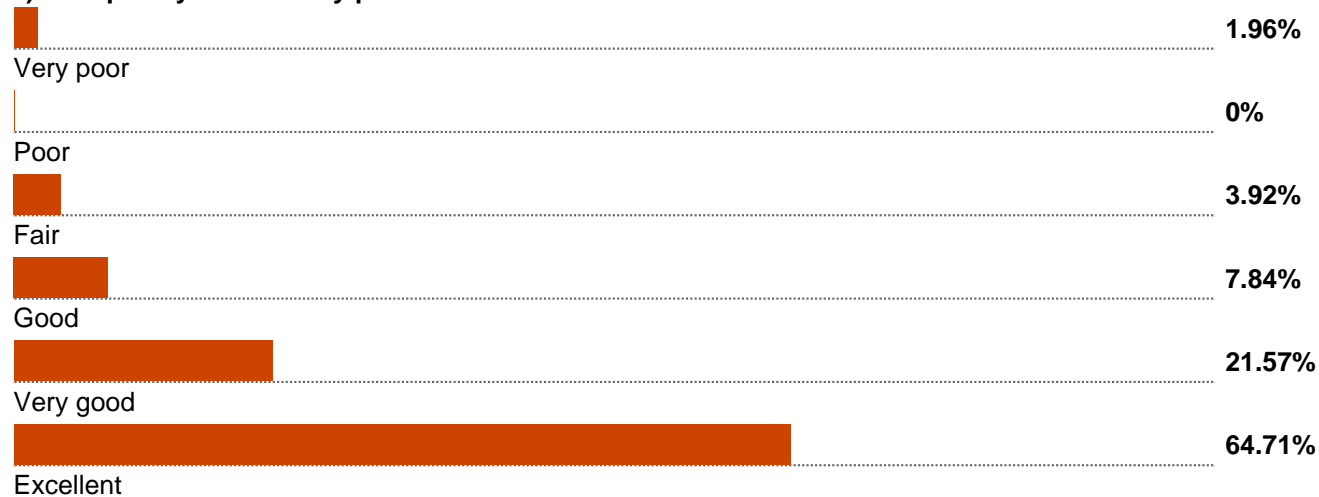
Total answers: 58

**12. Thinking about the nurse(s) you have seen, how do you rate the following: a) How well they listen to what you say?**



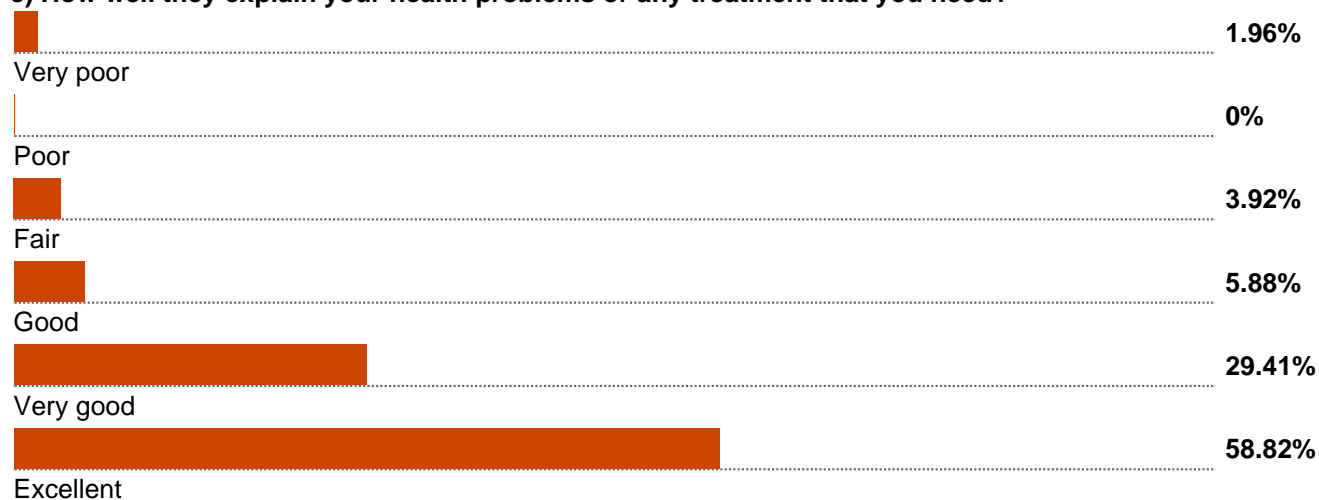
Total answers: 51

**b) The quality of care they provide?**



Total answers: 51

**c) How well they explain your health problems or any treatment that you need?**



Total answers: 51

**Finally, it will help us to understand your answers if you could tell us a little about yourself: 13. Are you:**



Total answers: 58

**14. How old are you?**



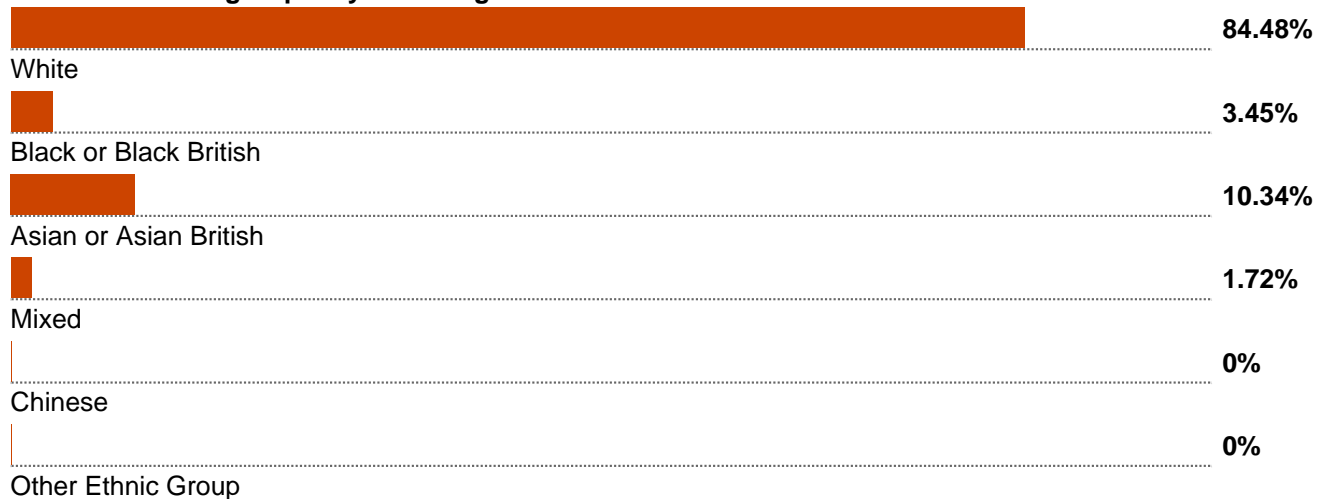
Total answers: 57

**15. Do you have any long-standing illness, disability or infirmity? By long-standing we mean anything that has troubled you over a period of time or that is likely to affect you over a period of time.**



Total answers: 55

**16. Which ethnic group do you belong to?**



Total answers: 58

**17. Is your accommodation?**



Total answers: 58

**18. Which of the following best describes you?**



Total answers: 59